

Module Title: Housekeeping (Practical)

Module Code: B1185

Level: BAIHTM – 2nd Semester...Lesson Plan

S. No.	UNIT	TOPIC
1	Bed Making Process	It refers to the step-by-step procedure followed to make a bed neatly, hygienically, and according to housekeeping standards.
2	Washroom Cleaning Process and Chemical Knowledge	It refers to understanding the systematic methods of cleaning and sanitizing washrooms, along with knowledge of the types, uses, handling, and safety of chemicals used in housekeeping operations.
3	Trolley Packing and Amenities Knowledge	It refers to understanding the proper method of arranging housekeeping trolleys and the knowledge of various guest amenities, their usage, and replenishment standards.
4	Property Management System (PMS)	It refers to the software and procedures used in hotels to manage reservations, guest check-in/check-out, billing, room status, and overall front-office operations efficiently.